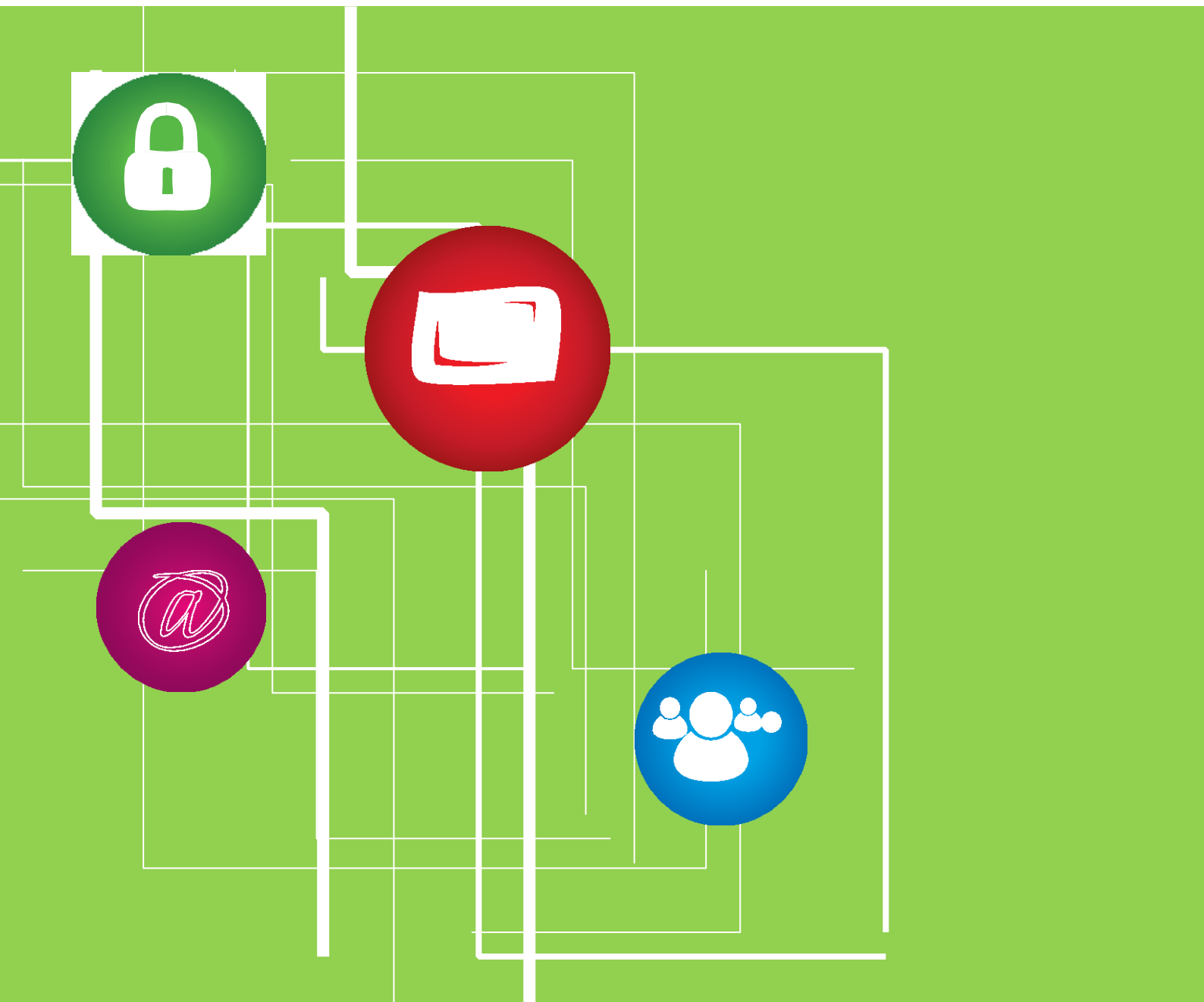


Information Technology Policy

TABLE OF CONTENTS

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<u>SR. NO.</u>	<u>CONTENTS</u>	<u>Pg No.</u>
1	INTRODUCTION	5
2	TITLE AND OBJECTIVE	5
3	DEFINITIONS	6
4	COMMENCEMENT, APPLICABILITY AND BREACH	11
5	MODIFICATIONS TO THE POLICY	11
6	GUIDELINES FOR PROVIDING SUGGESTIONS ON THE POLICY	11
7	GENERAL RESTRICTION	11
8	RESPONSIBILITIES OF MEMBERS	12
9	POLICY PERTAINING TO ELECTRONIC COMMUNICATION	13
10	POLICY FOR INTERNET USAGE	13
11	DIAL-IN-ACCESS ("VPN") POLICY	14
12	PROTECTION OF INFORMATION	16
13	LAPTOP / DESKTOP USAGE POLICY	18
14	SOFTWARE USAGE, MAINTENANCE AND MONITORING	20
15	WIRELESS COMMUNICATION POLICY	20
16	WORK FROM HOME POLICY	
17	DUE DILIGENCE MEASURES	22

18	INDEMNITY BY MEMBERS	23
19	SEVERABILITY	23
19	AMENDMENT	23
20	ANNEXURES	24

1 INTRODUCTION

- 1.1 This Policy shall form part of each Member's terms of employment / association along with the appointment letter issued to or the agreement entered into with him / her as part of Marico Code of Conduct.
- 1.2 The Company is committed to protecting the confidentiality of personal information relating to the Members and associates. The Members/Associates understand and agree that certain personal information is required by the Company for operational purpose and have accepted to let the Company have access and the right to use such information.
- 1.3 The Company is committed to the protection of the information assets and information technology resources that support its operations globally. The Company's scale of operations necessitates exchange and transmission of humungous information, sensitive or otherwise, electronic or otherwise on a day to day basis.
- 1.4 Without the implementation of appropriate controls and security measures, these resources are subject to potential damage or compromise to confidentiality or privacy, and thus disrupting the activities of the Company as well as of individual Member or associate.
- 1.5 The purpose of this Policy is to maintain, secure, and ensure legal and appropriate use of the Company's information technology infrastructure. The Company's policy seeks to place security and privacy policy specifics in service of each other in order to provide Members and associates with a high quality, trusted and secure computing environment, and as a means of protecting and securing its assets interests, data and intellectual property.
- 1.6 This Policy shall substitute previous Policy(ies) pertaining to Information security.**

2 TITLE AND OBJECTIVE

- 2.1. This Policy shall be called as "Information Security Policy" (hereinafter to be referred to as "this Policy").
- 2.2. The obligations set out under this Policy are mandatory and shall be enforceable between the Company and its Member/s and Associate/s
- 2.3. Objective of this Policy
 - 2.3.1 to prevent unauthorized disclosure of information

- 2.3.2 to prevent unauthorized alteration of information
- 2.3.3 to prevent unauthorized destruction or deletion of information and prevent practices which obstruct or degrade the usability of the information technology resources
- 2.3.4 to safeguard against situations wherein the Company could incur legal liabilities due to unacceptable actions of its Members or Associates
- 2.3.5 to comply with all applicable regulatory and legislative requirements
- 2.3.6 to safeguard Marico associates having access to Marico information assets from cyber threats

3 DEFINITIONS

3.1 In this Policy, unless the context otherwise requires:

- 3.1.1 "**Access**", means gaining entry into, computer system, computer network or information resource.
- 3.1.2 "**Applicable Law(s)/Law**" includes any laws laid down by a Competent legislature, decisions of Judicial form having a binding effect and national or international treaties that have a binding effect.
- 3.1.3 "**Associate**" means a Person who or which has access to or use of, either directly or indirectly, the Computer Resource of the Company and includes consultant, contractor, supplier, vendor, distributor, third party manufacturer, a third party or parties who represent the Company or act on behalf of the Company; or any other business associate by whatsoever name called;
- 3.1.4 "**Confidential or Proprietary information**" shall have same meaning as defined in terms of employment or association.
- 3.1.5 "**Communication**" means dissemination, transmission, carriage of information or signal in some manner and includes both a direct communication and an indirect communication;
- 3.1.6 "**Company**" means Marico Limited its Subsidiary Companies and joint ventures
- 3.1.7 "**Company asset**" includes Company owned information, Data, Device, Information system, Computer Network, Computer System, Computer Resource
- 3.1.8 "**Computer**" means any electronic, magnetic, optical or other data processing device or system which performs logical, arithmetic and memory functions by manipulations of electronic, magnetic or optical impulses and includes all input, output, processing, storage, computer software or communication facilities which are connected or related to computer in a computer system or computer network;

- 3.1.9 **"Computer network"** means the interconnection of one or more computers through—
- (i) the use of satellite, microwave, terrestrial line or other communication media; and
 - (ii) terminals or a complex consisting of two or more interconnected computers whether or not the interconnection is continuously maintained
- 3.1.10 **"Computer resource"** means Computer, Computer System, Computer Network, Data, computer data base or software;
- 3.1.11 **"Computer system"** means a Device, including input and output support Devices and excluding calculators which are not programmable and capable of being used in conjunction with external files, which contain computer programmes, electronic instructions, input data and output data, that performs logic, arithmetic, data storage and retrieval, communication control and other functions;
- 3.1.12 **"Data"** means a representation of information, knowledge, facts, concepts or instructions which are being prepared or have been prepared in a formalised manner, and is intended to be processed, is being processed or has been processed in a computer system or computer network, and may be in any form (including computer printouts magnetic or optical storage media, punched cards, punched tapes) or stored internally in the memory of the Computer;
- 3.1.13 **"Device"** means any electronic, electromechanical, electromagnetic, optical or other instrument, machine or component, equipment or apparatus which is used or can be used, whether by itself in combination with any other instrument and computer system, to view or to inspect or to listen to or record or transmit any information or data and includes a collection of devices.;
- 3.1.14 **"Grievance Officer"** means Head – IT Infrastructure & Cyber Security
- 3.1.15 **"HOD"** means Head of Department, by whatever designation known
- 3.1.16 **"Information"** includes data, text, images, sound, voice, videos, codes, computer programmes, software and database or microfilm or computer generated micro fiche;
- 3.1.17 **"Information system"** means all hardware and software assets of Marico that store, process or transmit data/information of the Company and includes servers, email, and other applications (SAP, Minet, Midas etc), programs, desktops, laptops, network elements like routers, switches, firewalls, access points.

- 3.1.18 **"IT personnel"** includes a Member or Associate entrusted with the responsibility of developing, maintaining and safeguarding Information Technology systems and solutions for the Company
- 3.1.19 **"Joint Venture"** means a contractual arrangement whereby two or more parties undertake an economic activity, which is subject to joint control
- 3.1.20 **"Member"** means a person who is -
1. an employee whether part-time or full-time, fixed term, permanent trainee; or
2. an individual who is a temporary staff, intern, secondee, an apprentice; or
3. an employee of Joint Ventures where the Company has management control; or
4..an employee of new acquisitions; or
- 3.1.21 **"Official purpose"** means the purpose for which any information, data or computer resource is provided to a Member or Associate in furtherance of fulfilment of his / her professional commitment towards the Company.
- 3.1.22 **"Person"** includes an individual, any company or association or body of persons, whether incorporated or not.
- 3.1.23 **"Personal device"** means any device which is not provided by the Company.
- 3.1.24 **"Subsidiary"** shall have same meaning as defined under section 4 of the Companies Act, 2013
- 3.1.25 **"SOP"** means Standard Operating Procedures
- 3.1.26 **"User"** means Member or Associate.
- 3.1.27 **"Virus"** means a program that has the capability to spread by replicating itself to destroy, damage, degrade or adversely affect the performance of the Computer Resource that requires some user action to trigger it off.
- 3.1.28 **"Virtual Private Network (VPN)"** means a network that uses a public telecommunication infrastructure, such as the Internet, to provide remote offices or individual users with secure access to the Company's Computer Network.
- 3.1.29 **"Worm"** means a program that has the capability to spread by replicating itself to destroy, damage, degrade or adversely affect the performance of the Computer Resource that propagates in accordance with its own inbuilt logic without any action from the user.

3.2 Interpretation:

3.2.1 Save to the extent that the context or the express provisions of this Policy otherwise require:

- 3.2.1.1 Headings and sub-headings are for ease of reference only and shall not be taken into consideration in the interpretation or construction of this Policy;
- 3.2.1.2 All references to clauses and Annexure are references to clauses of, Annexure to this Policy;
- 3.2.1.3 Annexures to this Policy are an integral part of this Policy and reference to this Policy includes reference thereto and reference to any Annexure includes reference to any Annexure or Appendix thereto;
- 3.2.1.4 Any reference in this Policy to any law or any provision thereof shall, in relation to an area in which such law or such provision is not in force, be construed as a reference to the corresponding law or the relevant provision of the corresponding law, if any, in force in that area;
- 3.2.1.5 Words importing the singular include the plural and vice versa;
- 3.2.1.6 Words importing a particular gender include all genders;
- 3.2.1.7 The term "including" means including but without limitation;
- 3.2.1.8 Expression in the present time shall mean a reference also to the past or future time and vice versa;

4 COMMENCEMENT, APPLICABILITY AND BREACH

4.1 This Policy is effective since 5th February 2019 and getting reviewed time to time.

4.2 Applicability:

- 4.2.1 This Policy is applicable to all the Members and associates.
- 4.2.2 To the extent this Policy conflicts with Applicable Law, the Applicable Law shall prevail.

4.3 The obligations set out under this Policy are mandatory.

4.4 Breach of any of the obligations, by a Member or Associate shall invoke the penalty and indemnity clauses as contained in the Policy. In the event of any notice of non-compliance under this Policy, the burden of proof of compliance shall be that of the Member or Associate as case may be.

5 MODIFICATIONS TO THE POLICY

5.1 Marico Limited reserves the right to modify these guidelines from time to time. Any changes to this Policy shall be duly communicated to all Members and Associates through appropriate channels and would be effective and shall be binding on the Members and Associates.

6 GUIDELINES FOR PROVIDING SUGGESTIONS ON THIS POLICY

6.1 If any Member or Associate has any doubts about this Policy or wish to make any comments or suggestions regarding these guidelines, you can email us at syshelpdesk@marico.com.

7 GENERAL RESTRICTION

7.1 Any Device which is provided by the Company including any personal Device (together with the Data), which is, or has been, engaged in any Communication with or without attachment(s) in respect of any Company information and / or Data; in course of employment or association with the Company will be deemed to be Company asset.

7.2 It is hereby clarified that any Communication through such Device whether such communication is made during office hours or otherwise and / or on a holiday or on working day will be deemed to be made for "official purpose".

7.3 The Company shall have the right to access, copy, share, transfer, remove, and delete, all Information /Data on Device that is used by a Member or Associate for official purpose. The individual waives his right to privacy in respect of any personal data including photos/ files etc. stored on the Device.

8 RESPONSIBILITIES OF USERS

8.1 User should read, understand and comply with these Guidelines.

8.2 User may make a requisition for Company asset only by contacting System Helpdesk if such Company asset is required to carry out the entrusted functions. The user should clearly mention the purpose for the usage of the Company asset. Such form needs to be approved by Manager and above of respective departments.

8.3 Laptop may be provided to a user in accordance with the Laptop Policy (Annexure I: Laptop Policy).

8.4 Any deviation in the Laptop Policy shall require approval of respective CXO/EVP & Head-IT.

8.5 User should ensure that they are aware of, and understand, the security procedures for the specific Computer Systems they use.

8.6 User should take all reasonable precautions to protect Information Systems against unauthorized access, use, disclosure, modification, duplication or destruction of computer, Computer Network, Computer System, Device, Information System.

8.7 User should use Information Systems only as may be necessary for their job responsibilities.

- 8.8 User should use available mechanism and procedures to protect their own Data and Data under their control.
- 8.9 User should ensure that One Drive for Business is configured, and data stored locally is backed up regularly. Usage of external hard disk to store local data backup is not acceptable. In case an exception is required, an approval along with duration for which access is required and business justification should be obtained from respective Head of Department and Information Security team.
- 8.10 User should use Information Systems in compliance with Applicable Laws relating to electronic activity, confidentiality, copyrights, licenses and contractual obligations.
- 8.11 User should report security problems / threats or issues to syshelpdesk@marico.com or call 18002667770 (Only in India).
- 8.12 User should acknowledge on email (like machine and adaptor serial number) of temporarily issued laptops at the time of asset allocation.
- 8.13 The Users shall be solely responsible for the physical security of the devices provided by the company. In the event of loss of Computers other than due to the negligence of the Users, the Company shall provide a replacement.
- 8.14 User should ensure that the desktop/ laptop provided to user is handled with proper care. In the event of shifting of desk location, user should contact local helpdesk, who will co-ordinate with Admin Department for shifting of IT equipment.
- 8.15 IT assets allocated to associates are sole responsibility of their reporting supervisors (Marico FPR). Supervisor shall ensure contractual obligation regarding the same.
- 8.16 On separation from the services / association of / with Marico, a separation request should be raised by respective Line Manager or concerned Business HR.
- 8.17 On separation from the services / association of / with Marico, user should ensure that for any assets registered with him but in use by the associate, transfer of ownership request needs to be raised with syshelpdesk@marico.com which should be approved by HOD of the department.

9 POLICY PERTAINING TO ELECTRONIC COMMUNICATION (EMAIL/ TEAMS/ ONEDRIVE/ SHAREPOINT)

- 9.1 Users shall be provided with access to communication resources through any device shared or for exclusive use depending upon the nature of work and level of the user in the Company.
- 9.2 Users shall be provided with official email address with permission to receive and send internal and external mail.
- 9.3 Mail and Mailbox size on mail server shall be decided by the IT department from time to time and communicated to the Users. Request for relaxation of mailbox size shall be considered by the IT department subject to approval by the HOD.
- 9.4 User should refrain from adding 'Auto-Forwarding' rules on their official email IDs.

- 9.5 User should ensure that important office emails are not deleted and are archived for any future use.
- 9.4 Microsoft Teams and Sharepoint are official mediums of communication and collaboration.
- 9.4 All temporarily associated Users will be provided with email ids to send internal mail on request from HOD of relevant department. Permission to send external mail will be given on recommendation by concerned department to IT.
- 9.5 The Company may monitor, inspect, disclose email or data of any User in the business interests; or required under any law or order of the Court or any Statutory authority(ies); or when there is reasonable ground to believe that Information Security Policy is being violated, or has been violated.
- 9.6 Any deviation to this Policy will require written or email authorization from such user's HOD and HR HOD.

9.7 ACCEPTABLE USE:

- 9.7.1 Email is permitted primarily for official purposes with limited personal use only. It is however advisable that personal email ids be used for unofficial mail.
- 9.7.2 Use of official email ids for subscription to newsgroups, interest groups, or any mode of communication through internet will be strictly as per provisions of this Policy. This does not include all sites given access by Marico. Official Email ids can also be used for receiving communications on topics related to official business. A common email ID shall be created and used for all official subscriptions which are to be used by multiple members of the team.
- 9.7.3 No Communication for official purposes shall be routed through any means other than through Company provided Devices, Computer Resources, Computer Networks, Email Addresses.
- 9.7.4 Accessing email on mobile devices via any Mobile device management (MDM) software as may be prescribed by the organisation.

9.8 UNACCEPTABLE USE:

- 9.8.1 Transmitting internal, confidential, proprietary communication without permission or authority.
- 9.8.2 Personal use which can interfere with the Company's computing resources or cause irritation, inconvenience to the recipients or other Users.
- 9.8.3 Mass mailers or chain initiation/forwarding i.e. sending or forwarding of any non-business email to more than 2 individual recipients or any group id outside the Company.
- 9.8.4 Use of another User's email account without express written permission.
- 9.8.5 Revealing password to any other person.
- 9.8.6 Sending messages or viewing content which is offensive, discriminatory, inflammatory or defamatory about individual, group or organization, race, gender, religion, national origin, attributes or sexual preferences using official email id or company resources.

- 9.8.7 Viewing / Sending messages containing any obscene, indecent or pornographic material.
- 9.8.8 Use of services such as WeTransfer, Dropbox, Yosemite or any other file sending software or cloud-based storage for the purposes of communications. Organisation provided One Drive for business should be used for business communications.
- 9.8.9 Download/ Transfer/ Copy of data from official email, one drive, SharePoint on non-corporate managed machine is strictly prohibited.

10 POLICY FOR INTERNET USAGE

- 10.1 Company may impose reasonable restrictions in respect of timings, duration, sites etc. in the best interests of the Users and Company.

10.2 ACCEPTABLE USE

- 10.2.1 Browsing sites or search engines for business related work and furthering the knowledge in areas of expertise.
- 10.2.2 Limited personal use.

10.3 UNACCEPTABLE USE

- 10.3.1 Unauthorized access / entry into any third party or Company's Computer System.
- 10.3.2 Activity resulting in disruption to third party or Company operations
- 10.3.3 Playing online games, viewing or transmitting sexually explicit content, hacking, gambling or any such activity which is illegal and prohibited under applicable law(s)
- 10.3.4 Downloading software without permission of the IT department. (Please refer Section 14 Software Usage, Maintenance and Monitoring for more details).
- 10.3.5 Posting unpublished sensitive information either of Company or any third party on social networking sites, groups, blogs etc.
- 10.3.6 10.4.6 Sending messages or viewing content which is offensive, fraudulent, discriminatory, inflammatory or defamatory about any person. This is in relation to race, religion, national origin, attributes or sexual preferences.

10.4 INTERNET PRIVACY

- 10.4.1 Usage of Internet via Company's Computer Network is not confidential
- 10.4.2 All accesses to internet will be logged. These logs will be viewed by authorized IT personnel. These can also be shared with the concerned HOD or HR. Logs can also be shared with law enforcement authorities when called upon to do so.

11 DIAL-IN-ACCESS ("VPN") POLICY

- 11.1 Users can use VPN connections to gain access to the Company's Computer Network from the outside.
- 11.2 User should ensure connecting to VPN at least once in a day when working from a remote location/ home.
- 11.3 It is the responsibility of User with VPN access privileges to ensure that a VPN connection is not used by any non-User to gain access to the Company's information system. A User who is granted VPN access privileges must remain constantly aware that VPN connection between his/her location and the Company is literal extension of the Company's computer network, and that they provide a potential path to the Company's information. User must take every reasonable measure to protect Company assets.
- 11.3 Dial in access account activity shall be monitored, and if a VPN account is not used for a period of six months the account will expire and no longer functional. If dial-in access is subsequently required, the User may request a new account in the manner prescribed.

11.5 ACCEPTABLE USE

- 11.7.1 Users shall keep domain password confidential.
- 11.7.2 Users shall have installed antivirus & its latest updates onto their Computer before using VPN.
- 11.7.3 Users shall be careful to log out from the Computer on completion of the work.

11.6 UNACCEPTABLE USE

- 11.8.1 Users shall not save passwords in the phone book of the dial-up adaptor.
- 11.8.2 Users shall not download/save/store any data on devices other than those that are Company provided.
- 11.9 Large data file transfers over official network

12 PROTECTION OF INFORMATION

12.1 Virus Protection

12.1.1 Company provided endpoint security platform shall be installed in all the computer systems to protect the system from Virus, Trojans, Malware or any such unwanted programs. A firewall installed at the perimeter of HO & all data centres connected via internet is used to protect internal network from hackers.

12.1.2 ACCEPTABLE USE:

12.1.2.1 Users shall ensure that his / her desktops or laptops are configured with the standard anti-virus or any other security software that is used within the Company.

12.1.2.2 Users shall report virus attacks if any, to the system administrator along with the necessary details like name of the virus, the action taken and the results thereon.

12.1.2.3 All software shall be installed with help of IT Helpdesk team only. After obtaining approval from reporting manager/ HOD, user should raise a request with syshelpdesk@marico.com.

12.1.3 UNACCEPTABLE USE:

12.1.3.1 Users should not attempt to modify the configuration of the anti-virus installed on their desktops or laptops.

12.1.3.2 Users should not download or install any shareware or freeware on the Company's Computer systems.

12.1.3.3 Computer systems without latest updated Antivirus installed shall not be connected to Company's network.

12.2 Securing Data on Desktop/ Laptop Computers

12.2.1 One Drive for Business should be used to backup the data present in the desktop/ laptop.

12.2.1.1. It is the responsibility of the user to ensure that One Drive for business has been setup and data backup is configured. For any assistance, users shall contact IT Helpdesk team at syshelpdesk@marico.com.

12.2.1.2 Data in folders Documents, Pictures and Desktop shall be backed up on One Drive.

12.2.1.3 Microsoft Teams, Share

12.2.2 ACCEPTABLE USE:

12.2.2.1

12.2.2.2 Users should lock screen with passwords that activate after 3 minutes of inactivity. The screen should go blank after this period.

12.2.2.3

12.2.2.4 Users should take back up of all-important Data before travelling. If travel is for an extended duration i.e. for more than 10 days, it is advisable to take a complete backup of the Data

12.2.2.5 If User's laptop Computer is lost, User must immediately notify the nearest police station as well as the Company's Systems Manager, and give them specific information to identify their laptop Computer.

12.2.3 UNACCEPTABLE USE:

12.2.3.1 Users should not leave printouts of sensitive information unattended.

12.2.3.2 Users shall not share directories over the Computer Network without password protection and specific User-level access;

12.2.3.3 Users shall not tamper with or attempt to modify the registry on Windows based systems.

12.2.3.4 Users should not leave laptops unattended in public places.

12.3 Password Use

12.3.1 Passwords help in maintaining confidentiality of data and restricting access to authorized Users. Users are provided passwords to gain access to applications such as SAP, Email, Intranet and other applications.

12.3.1 ACCEPTABLE USE:

12.3.1.1 Users should use work group passwords solely within the users of the group.

12.3.1.2 Users should keep passwords confidential.

12.3.1.3 Users should select and change their own passwords.

12.3.1.4 Users should change all Computer System-level passwords (e.g. root, enable, NT admin, application administration accounts, etc.) as per the Company's enforced policy.

12.3.1.5 Users should change all User-level passwords (e.g., email, web, desktop computer, etc.) at least every 90 days.

12.3.1.6 Users should conform passwords implemented on server level to the following:

12.3.1.6.1 The passwords should be at least 8 characters in length.

12.3.1.6.2 Password must include alphabets, numbers and must contain a special character.

12.3.1.6.3 Passwords must not contain dictionary words.

12.3.2 UNACCEPTABLE USE:

12.3.2.1 Users shall not use obvious and easily guessable passwords.

12.3.2.2 Users shall not store passwords on computer system in an unprotected form / clear text.

12.3.2.3 Users shall not reveal passwords to others.

12.4 Safe Disposal of information storage devices

12.4.1 Users should adhere to the following:

- 12.4.1.1 Be attentive when handling Device that will be disposed of.
- 12.4.1.2 For disposal of hard disk, pen drives, tablets, mobile phones, they must be formatted multiple times and low level formatting of hard disks must be ensured before disposal of personal devices containing official information.
- 12.4.1.3 CD ROM and DVDs must be broken before disposal. Manual destruction or shredders may be used for the same if available.

12.4.2 Users shall not dispose external disk drives without following proper process as provided by the Company.

12.5 Protection from Phishing attacks and Identity Theft

12.5.1 Users shall report any suspicious Phishing email received in their mailbox to Information Security team by clicking on the button provisioned in their Marico mailbox.

12.5.2 If the user has fell victim to phishing email i.e. user has clicked on URL and entered credentials or downloaded any file/ attachment, user shall report the details to syshelpdesk@marico.com for further investigation.

12.6 Protection of data theft via USB or peripheral devices

12.6.1 No CD-ROM or Pen drive or any other external device should be connected to the desktop/ laptop and all the USB ports should also be disabled.

12.6.2 In case USB access is required for business purpose, exception shall be provided only after obtaining the HOD approval on case to case basis.

In addition to the above clauses, adherence to the defined and approved ISMS Policy to protect the organization's information assets is mandated (Annexure II: Marico Limited ISMS Policy).

13 LAPTOP/DESKTOP USAGE POLICY

- 13.1 Users shall maintain the integrity and prohibit misuse of device, computers, peripherals and other related resources that may be provided by the Company
- 13.2 Users shall ensure that the desktop/ laptop assigned to them is shut down and re-started at least once every week.
- 13.3 Assigned laptop is given for a period of 4 years post which replacement with New Laptop is done.
- 13.4 It is Member's responsibility to maintain the equipment and avoid the exposure to damage to the equipment once the device is assigned to the user.

13.5 ACCEPTABLE USE:

13.5.1 Users shall consider the Computer and its related peripherals (mouse/monitor/keyboard/external storage Devices etc.) assigned for official purpose and should not swap with any Computer within or

- outside their departments. The User should take good care of their assigned Devices.
- 13.5.2 Users shall maintain the identity of computers by not tampering with the asset ID and vendors Serial No.. User shall inform the IT department in the event of these labels not available on their machines.
 - 13.5.3 It is recommended that temporary files on computers shall always be deleted on a regular basis as this utilizes a lot of disk space and can slow down the performance of the computer. Users must take help from IT support person for doing the same, if required.
 - 13.5.4 User must lock his desktop/laptop (Ctrl+Alt+Del+Enter) while leaving the desk for extended periods of time.
 - 13.5.5
 - 13.5.6 Users are discouraged to share their folders as a normal practice. If at all it is required then the Users may share the folders in "READ only" mode and if required passwords protect them.
 - 13.5.7 Guest Account on Computer Network must be disabled by default and Users shall not be enabling it under any circumstances.
 - 13.5.8 Administrator account must be renamed and must have strong password as laid down by the password policies.
 - 13.5.9 Screen savers with password shall be used to protect the machine from unauthorized access.

13.6 UNACCEPTABLE USE:

- 13.6.1 Users shall not change the basic input output settings as configured by IT dept. on their computers.
- 13.6.2 Users shall not use objectionable wallpaper on the device provided to them by the Company.
- 13.6.3 Users shall not under any circumstances change the hostname or IP address of their Computers.
- 13.6.4 Users shall not use the "administrator" User account for logging on to the Computer System.
- 13.6.5 Users should not tamper or dismantle their workstation, Desktops and Laptop Computer or any Devices attached with the computer systems.
- 13.6.6 Users should not attach any personal Devices with the computer like pen-drive, external HDD, CD writer, floppy drive or any other storage Device including iPods. In case User wants to do it for some business purpose then it should be approved in writing by HOD / Head - IT.
- 13.6.7 Users should not allow visitors / guest to connect their laptop / any Device with the Company's Computer Network i.e. LAN/Wifi without permission of IT. Connecting devices to projector is allowed.
- 13.6.8 Users can connect only those Devices which are provided by the Company for official purpose
- 13.6.9 Users should not use the devices for bitcoin mining or any such purpose which is non organisation related.

14 SOFTWARE USAGE, MAINTENANCE AND MONITORING

- 14.1 Users shall ensure proper utilization of software used at the Company's Computer System and Computer Network and to control unapproved / unauthorized software usage.
- 14.2 User should ensure that for any purchase of a SaaS (Software as a Service), Marico's Cloud Security checklist should be used for performing the due diligence.

14.3 ACCEPTABLE USE:

- 14.3.1 Users shall request for installation of new software with an approval from his/her reporting manager. This software must have a valid license. If the license with not available, then user shall share Internal Order for new purchase of the required software.
- 14.3.2 Justification is required for installation of any particular software and IT may suggest alternate software in best interest of the Company.
- 14.3.3 Users shall not install software on devices provided by the Company (like music players, chatting messengers etc.) Devices are handled by IT support and they must be informed if any changes are required to be carried out.
- 14.3.4 Users must ensure that antivirus patches and windows updates are applied on a regular basis.
- 14.3.5 Users shall not override, disable or change configuration of Windows updates or antivirus updates.
- 14.3.6 Users shall disable the macros in case a file that is received contains macros that they are unsure about.

15 WIRELESS COMMUNICATION POLICY

15.1 REGISTER ACCESS POINTS AND CARDS

- 15.1.1 All wireless access points / base/ stations connected to the Company's Computer Network must be registered and approved by the IT department. These access points / base stations are subject to periodic penetration tests and audits. All wireless Network Interface Cards used in corporate laptop or desktop computers must be registered with the IT department.
- 15.1.2 All wireless LAN access must use Company -approved vendor products and security configurations.

15.2 VPN ENCRYPTION AND AUTHENTICATION

- 15.2.1 All Computers with wireless LAN Devices must utilize a Company-approved VPN configured appropriately to prevent unauthorized access into the Company's Computer Network. To comply with this Policy, wireless implementations must maintain point to point hardware encryption of at least 128 bits. All implementations must support a hardware address that

can be registered and tracked, i.e., a MAC address. All implementations must support and employ strong User authentication.

15.2.2 All gateways/routers acting as base stations/wireless hotspots should be configured to log all terminals connected to/through it and the logs should be stored for a minimum period of three months unless specified otherwise specified by any law for the time being in force.

15.2.3 Use of unsecured Wi-Fi such as those found in airports/ coffee shops is allowed only if used along with company provided VPN. This is because any hacker can eavesdrop and gain access to your computer.

16 WORK FROM HOME POLICY

16.1 Users shall be permitted to work from home in accordance with the Work from Home Policy (Refer Annexure III: Work From Policy)

17 DUE DILIGENCE MEASURES

17.1 Users when using company device or using company resources shall not view, create, host, display, upload, modify, publish, transmit, update or share any information that –

17.1.1 belongs to another person and to which the User does not have any right;

17.1.2 is harmful, harassing, blasphemous, defamatory,

17.1.3 obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;

17.1.4 harms minors in any way;

17.1.5 infringes any patent, trademark, copyright or other proprietary rights;

17.1.6 violates any Applicable Law for the time being in force;

17.1.7 deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;

17.1.8 impersonates another person;

- 17.1.9 contains software viruses or any other Computer code, files or programs designed to interrupt, destroy or limit the functionality of any Computer Resource;
- 17.1.10 threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognizable offence or prevents investigation of any offence or is insulting any other nation.
- 17.2 The Company shall remove any Information or Data specified in (IT Act 2000, Clause 2) above or Communication link to any such Information or Data within 36 (thirty-six) hours of such Information, Data or Communication link coming to the actual knowledge of the Company, without seeking any permission from the User;
- 17.3 The Company may preserve such information as is specified in clause 2 above and associated records for at least 90 (ninety) days for investigation purposes;
- 17.4 The Company may appoint and keep appointed at all times a Grievance Officer to provide information or any assistance to Government agencies who are lawfully authorised for investigative and protective cyber security activity, on a request in writing stating clearly the purpose of seeking such Information or any such assistance. As a part of the investigation, information may be shared with appointed third party without knowledge of the employee.
- 17.5 The Company shall at no time shall the Company knowingly deploy or install or modify the technical configuration of any Computer Resource or become party to any such act which may change or has the potential to change the normal course of operation of the Computer Resource than what it is supposed to perform, thereby circumventing any law for the time being in force, except where such technological means is developed, produced, distributed or employed for the sole purpose of performing the acts of securing the Computer Resource and Information contained therein.
- 17.6 The mechanism by which, Users or any victim who suffers as a result of access or usage of IT Devices by any person in violation of IT Act 2000, Clause 2 of these due diligence measures can notify their complaints against such access, may be made publicly available and published on the Company's corporate website.

18 INDEMNITY BY USERS

The User shall hereby indemnify and agree to keep indemnified Marico from or against any loss, damage, demand, claim, penalty, liability including but not limited to third party claims, that are lodged against the Company and that may arise statutorily or otherwise with regard to the breach, non-compliance, mal compliance, part compliance of the obligations of the User as stated in this Policy.

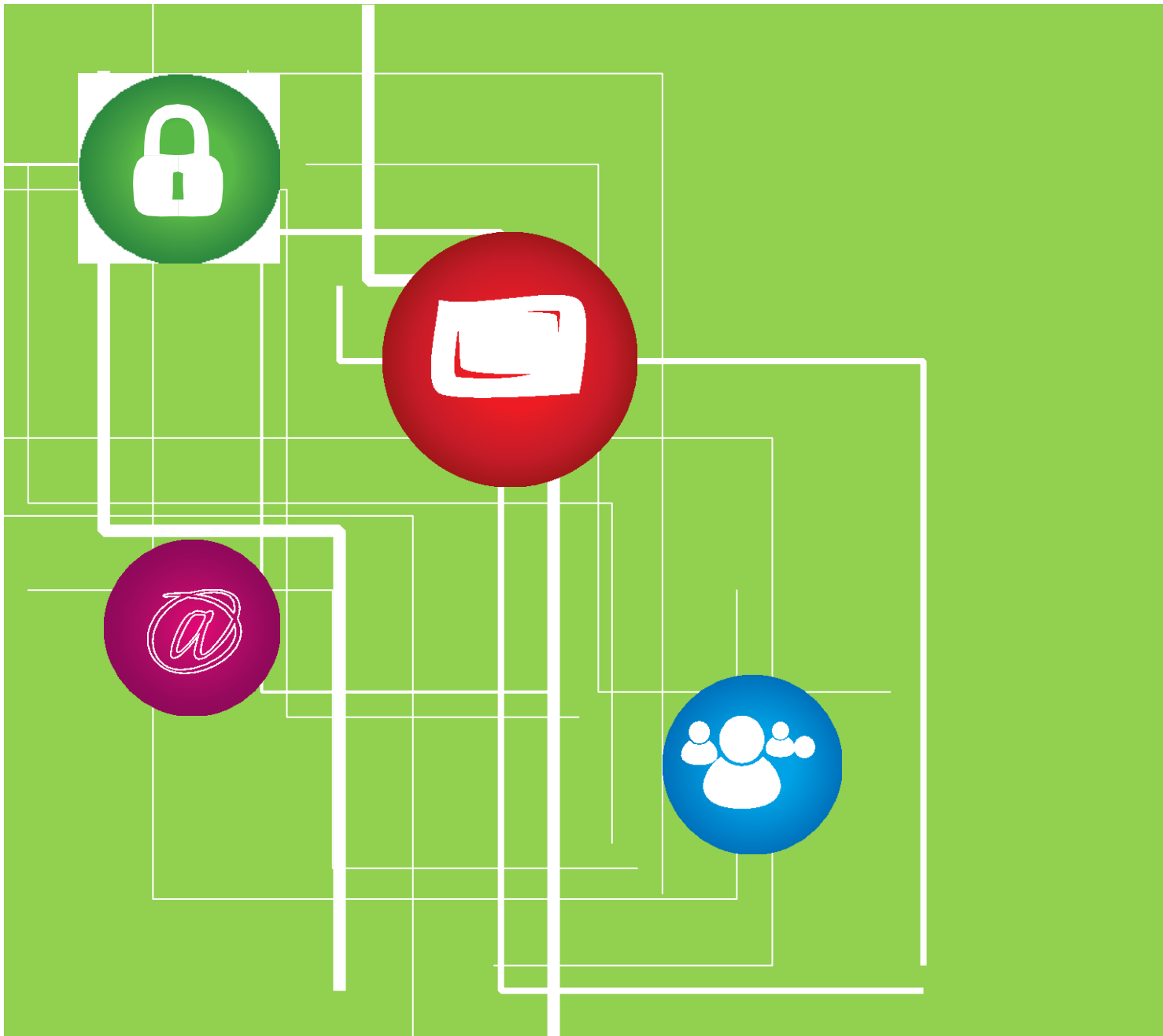
19 SEVERABILITY

If any provision of this Policy is or becomes illegal, invalid or unenforceable, such provision shall be severed and the remaining provisions shall continue unaffected.

20 AMENDMENT

This Policy can be amended by the Company at its discretion. The company may notify any draft amendments to the policy on the Company intranet inviting comments and suggestions. The Company may after considering the comments and suggestions may make suitable further amendments. Such further amendments, if any, shall come into force immediately with effect from the date of such notification of the amendment.

ANNEXURES



Annexure I: Laptop Policy



Annexure I -Laptop
Policy V1.1.pdf

Annexure II: Marico Limited ISMS Policy



Annexure II -Marico
Limited_ISMS_v1.2.p

Annexure III: Work From Policy



Annexure III -Work
From Home Policy_V